

Allstate Protection Plans for NECO

FINAL | 09.13.21



BROCHURES



Protect your new appliance

for up to 5 years.



- ✓ 24/7 Premium Tech Support
- ✓ On-site Service or Fast Replacements
- ✓ No Deductibles or Hidden Fees

★★★★★

4.5 Average Google Rating

What does Allstate cover?

Your appliance is covered for mechanical and electrical failures from normal use. Accidental damage, intentional damage, loss, and theft are not covered.

Food Spoilage

You're covered for up to \$300 of spoiled food caused by mechanical failure of your protected appliance.

Won't Power On

Component Failures

Power Surge

Missed Laundry

If we can't repair your washer or dryer within 14 days of our initial on-site service visit, we'll reimburse you for laundry services up to \$50.

Leaks

Mechanical & Electrical Failures

Years of protection



* Most items come with a manufacturer's warranty that lasts one year. If there is an issue during this time that is covered by the warranty, you will be referred to the manufacturer for service. If there is an issue that is not covered by the manufacturer during the warranty period but is included in your Allstate protection plan, Allstate will cover it.

Award-winning customer service

- ✓ 24/7 premium tech support
- ✓ On-site service or fast replacements
- ✓ 5-day Service Guarantee*
- ✓ No deductibles or hidden fees

Quick & easy claims

Serviced by SquareTrade, an Allstate company

- File a claim at [SquareTrade.com/service](https://www.squaretrade.com/service) anytime, 24/7.
- Have your **receipt and covered item** with you.
- Once your claim is approved, give us a call and we'll schedule a convenient **in-home service** visit. If we can't repair your appliance, we'll **provide you with a replacement** or reimburse you for one.

* On-site service appointment available within 5 days of approved claim unless manufacturer service required.



Allstate has been protecting people and the things most important to them for **over 85 years.**

So you can trust we'll be there when you need us most.

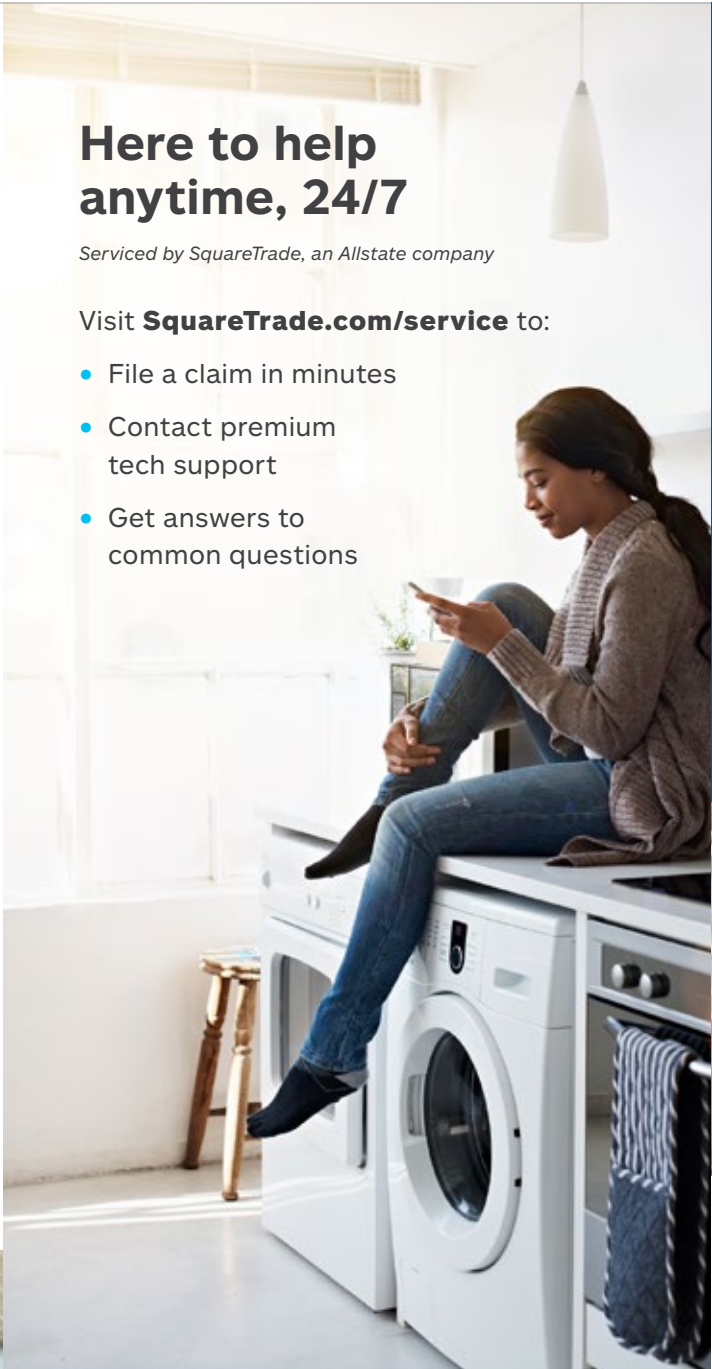


Here to help
anytime, 24/7

Serviced by SquareTrade, an Allstate company

Visit **SquareTrade.com/service** to:

- File a claim in minutes
- Contact premium tech support
- Get answers to common questions



For full Terms & Conditions, visit [SquareTrade.com/terms](https://www.squaretrade.com/terms).



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- ✓ On-site Service or Fast Replacements
- ✓ No Deductibles or Hidden Fees

★★★★★ 4.5 Average Google Rating



Protect your new electronics

2 & 4-Year Plans



- ✓ Includes Premium Tech Support
- ✓ Fast Repairs or Replacements
- ✓ No Deductibles or Hidden Fees

★★★★★

4.5 Average Google Rating

What does Allstate cover?

Your electronics are covered for mechanical and electrical failures from normal use. Accidental damage, intentional damage, loss, and theft are not covered.



Years of protection



* Most items come with a manufacturer's warranty that lasts one year. If there is an issue during this time that is covered by the warranty, you will be referred to the manufacturer for service. If there is an issue that is not covered by the manufacturer during the warranty period but is included in your Allstate protection plan, Allstate will cover it.

Award-winning customer service

- ✓ Premium tech support
- ✓ 5-day Service Guarantee*
- ✓ Fast repairs or replacements
- ✓ No deductibles or hidden fees

Quick & easy claims

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- File a claim at [SquareTrade.com/service](https://www.squaretrade.com/service) anytime, 24/7.
- Have your **receipt and covered item** with you.
- Many claims are **approved instantly**. In other cases, a specialist will guide you through next steps.
- Most TVs are repaired by an in-home repair technician** on their first visit, generally within 2 business days. If we can't repair it, we'll send you a replacement or reimburse you for one.
- For other electronics including small TVs, download a pre-paid express shipping label** to send your item in for repair. We'll fix your item **within 5 days** of receiving it. If we can't repair it, we'll send you a replacement or reimburse you for one.

* On-site service appointment available within 5 days of approved claim, or mail-in repair completed within 5 days of service center's receipt of item, unless manufacturer service required.





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Protect your new electronics

2 & 4-Year Plans

- ✓ Includes Premium Tech Support
- ✓ Fast Repairs or Replacements
- ✓ No Deductibles or Hidden Fees



4.5 Average Google Rating



Protect your new furniture

3 & 5-Year Plans



- ✓ Covers Accidental Stains
- ✓ Fast Repairs or Replacements
- ✓ No Deductibles or Hidden Fees

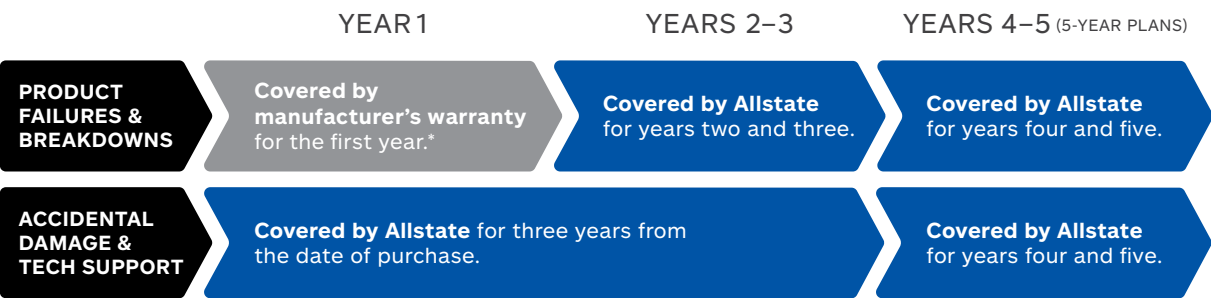
★★★★★ 4.5 Average Google Rating

What does Allstate cover?

Your item is covered for accidents, common malfunctions, and product failures from normal use. Intentional damage, loss, and theft are not covered.



Years of protection







*Most items come with a manufacturer's warranty that lasts one year. If there is an issue during this time that is covered by the warranty, you will be referred to the manufacturer for service. If there is an issue that is not covered by the manufacturer during the warranty period but is included in your Allstate protection plan, Allstate will cover it.

Award-winning customer service

- ✓ 24/7 customer support
- ✓ Same-day replacement orders (if replacement is required)
- ✓ No deductibles or hidden fees

Quick & easy claims

Serviced by SquareTrade, an Allstate company

-  File a claim at **SquareTrade.com/service** anytime, 24/7.
-  Have your **receipt and covered item** with you.
-  Many claims are **approved instantly**. In other cases, a specialist will guide you through next steps.
-  **We'll fix your item.** If we can't repair it, we'll send you a replacement or reimburse you for one.



Allstate has been protecting people and the things most important to them for **over 85 years.**

So you can trust we'll be there when you need us most.



Here to help anytime, 24/7

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Protect your new furniture

3 & 5-Year Plans

- ✓ Covers Accidental Stains
- ✓ Fast Repairs or Replacements
- ✓ No Deductibles or Hidden Fees

 4.5 Average Google Rating

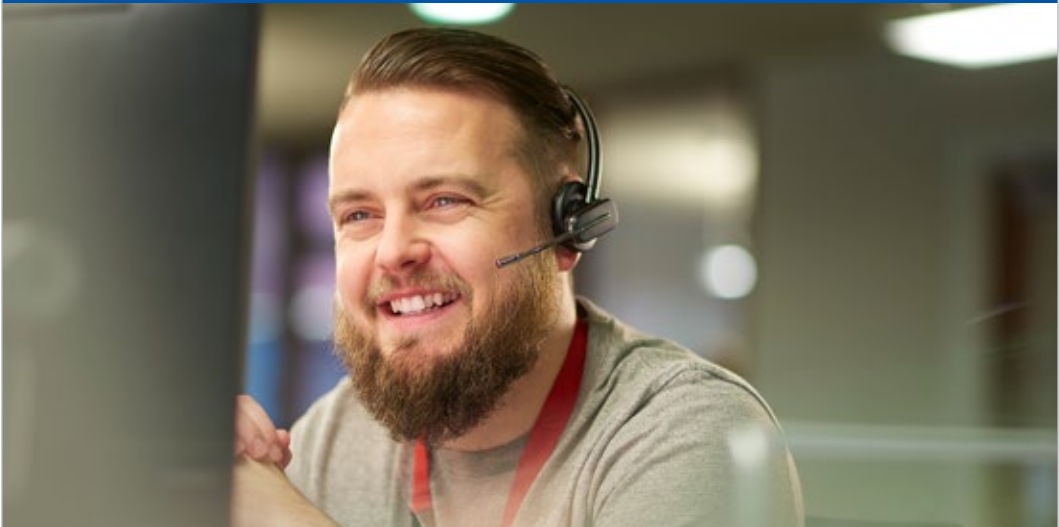


Allstate[®]

PROTECTION PLANS

24/7 Premium

Tech Services



1-Year Plan

\$69

Covers all appliances and smart devices purchased from this retailer for one year from date of plan purchase. (Excludes PC and mobile device support.)

Tech Services only, not a protection plan. For product failures and breakdowns, refer to manufacturer's warranty or Allstate Protection Plans, sold separately.

24/7 tech support & troubleshooting

- ✓ **Appliance, device, and app functionality**
We help you get the most out of your purchases.
- ✓ **Troubleshooting any issues, from connectivity to smart features**
If something isn't working right, just give us a call.
- ✓ **Integration with other smart devices in your home**
If your smart device or appliance has the ability to link to another account, app, device, or appliance, we can help.
- ✓ **Configuration and optimization**
We help you set up your devices to your specifications.



New product setup assistance

- 1 Out-of-the-box setup**
We help you get your new purchases up and running.
- 2 Wi-Fi connectivity and apps**
We help you get connected to Wi-Fi and set up new apps.
- 3 Connection to home network**
We help you get your smart appliances and devices working together.

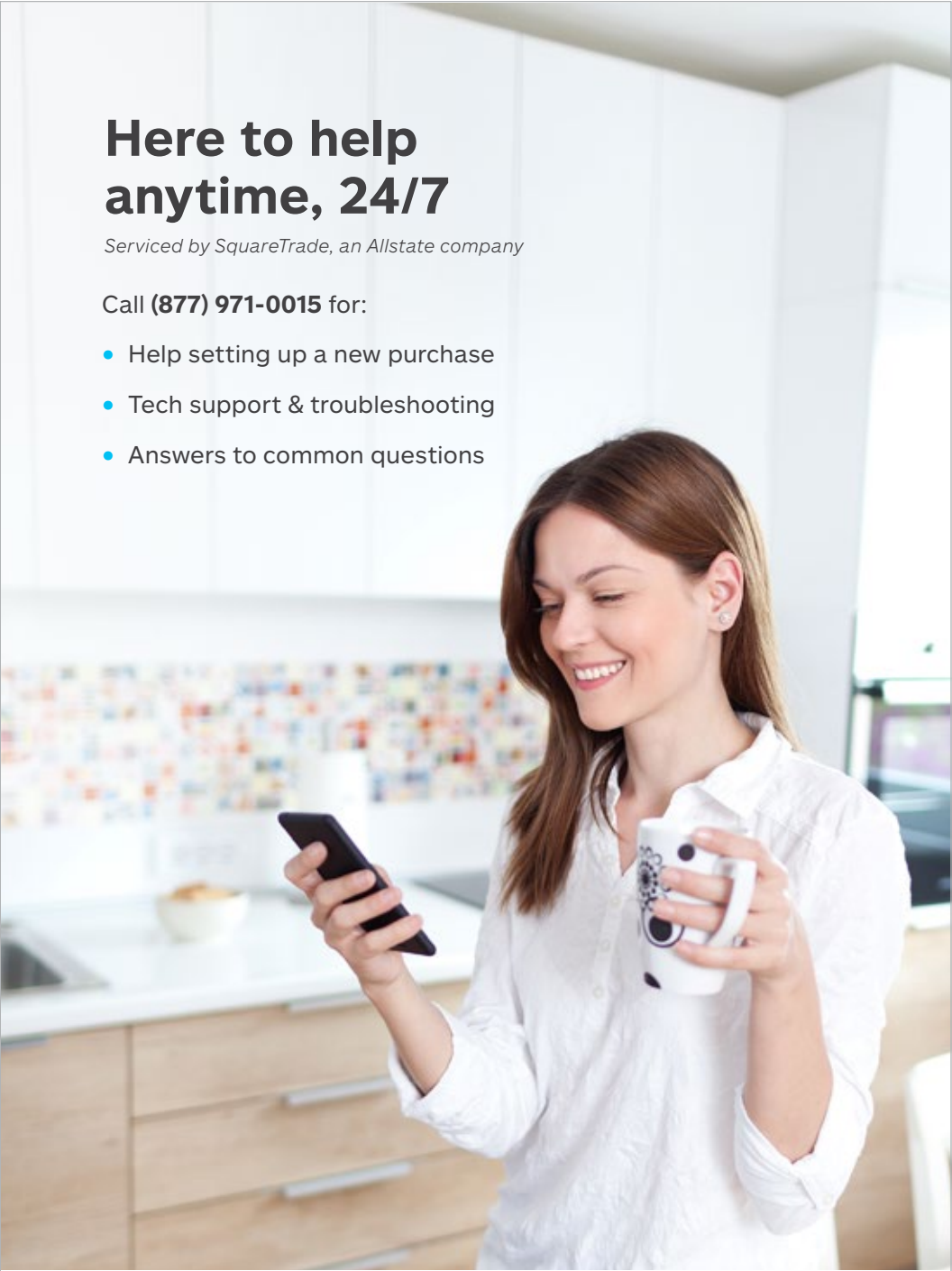


Here to help anytime, 24/7

Serviced by SquareTrade, an Allstate company


Call **(877) 971-0015** for:

- Help setting up a new purchase
- Tech support & troubleshooting
- Answers to common questions




For full Terms & Conditions, visit [SquareTrade.com/terms-techsupport](https://www.squaretrade.com/terms-techsupport).

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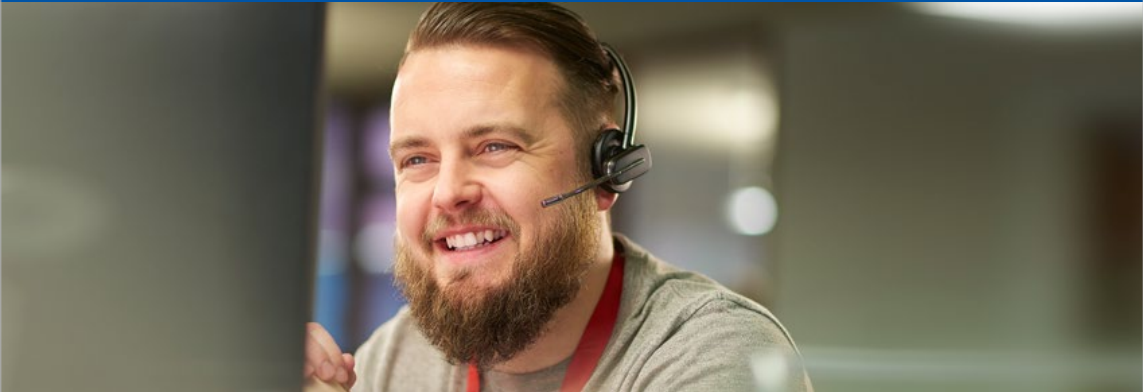


SIGNAGE



24/7 Premium Tech Services

Because we can all
use a little help.



1-Year Plan

\$69

Covers all appliances and smart devices purchased from this retailer for one year from date of plan purchase. (Excludes PC and mobile device support.)

Tech Services only, not a protection plan. For product failures and breakdowns, refer to manufacturer's warranty or Allstate Protection Plans, sold separately.



Protect your
new fridge
with change
you find under
the old one.

- ✓ Up to 5 Years of Protection
- ✓ 24/7 Premium Tech Support
- ✓ On-site Service or Fast Replacements

★★★★★ 4.5 Average Google Rating
Visit [SquareTrade.com/terms](https://www.squaretrade.com/terms) for full Terms & Conditions.





Protect your
new washer
without
spending loads.

- ✓ Up to 5 Years of Protection
- ✓ 24/7 Premium Tech Support
- ✓ On-site Service or Fast Replacements

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Fast repairs or replacements. Piece of cake.

- ✓ Up to 5 Years of Protection
- ✓ 24/7 Premium Tech Support
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★★★★★ 4.5 Average Google Rating
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Protect your oven. Save your dough.

- ✓ Up to 5 Years of Protection
- ✓ 24/7 Premium Tech Support
- ✓ On-site Service or Fast Replacements

★★★★★ 4.5 Average Google Rating
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Protect your oven. Save your dough.

- ✓ Up to 5 Years of Protection
- ✓ 24/7 Premium Tech Support
- ✓ On-site Service or Fast Replacements





Fast repairs or replacements. Piece of cake.

- ✓ Up to 5 Years of Protection
- ✓ 24/7 Premium Tech Support
- ✓ On-site Service or Fast Replacements





**Protect your new
washer **without**
spending loads.**

- ✓ Up to 5 Years of Protection
- ✓ 24/7 Premium Tech Support
- ✓ On-site Service or Fast Replacements



**Fast repairs or
replacements.
Because
favorite jeans.**

- ✓ Up to 5 Years of Protection
- ✓ 24/7 Premium Tech Support
- ✓ On-site Service or Fast Replacements





Protect your new fridge with change you find under the old one.

- ✓ Up to 5 Years of Protection
- ✓ 24/7 Premium Tech Support
- ✓ On-site Service or Fast Replacements






Protect your
new furniture.
Because kids.

- ✓ Fast Repairs or Replacements
- ✓ No Deductibles or Hidden Fees

★★★★★ 4.5 Average Google Rating
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Allstate[®]

PROTECTION PLANS


Protect your
new furniture.
Because kids.




✓ Fast Repairs or Replacements

✓ No Deductibles or Hidden Fees

★★★★★ 4.5 Average Google Rating


ACCREDITED
BUSINESS

A+




**Protect
it today.
Enjoy it
for years.**

- ✓ Fast Repairs
or Replacements
- ✓ Easy Online Claims
Available 24/7
- ✓ No Deductibles
or Hidden Fees



4.5 Average Google Rating




Protect it today. Enjoy it for years.

✓ Fast Repairs
or Replacements


✓ Easy Online Claims
Available 24/7

✓ No Deductibles
or Hidden Fees





Premium Tech Support for appliances & electronics.



Protect your appliance and electronics purchases with Allstate Protection Plans and get premium tech support at no extra cost.

- ✓ Setting up a new appliance or device
- ✓ Connecting your appliance or device to Wi-Fi or other devices
- ✓ Tech support advice when you need it



**Protect
your new
appliance**
for up to 5 years.

Ask an associate.



Like a warranty.
Only better.

Welcome to Allstate Protection Plans!

This launch kit contains everything you'll need to merchandise Allstate Protection Plans in your store.

With hassle-free online claims and 24/7 customer support, Allstate Protection Plans gives NECO members the unique ability to offer customers industry-leading protection from a trusted brand they can count on (over 80% of U.S. consumers know and trust Allstate). Combined with the unbeatable personalized service NECO members offer, why would anyone shop for appliances and electronics anywhere else?

If you ever need support or have questions, please email **NECCodealer@squaretrade.com** (*SquareTrade, an Allstate company, services Allstate Protection Plans*).

We're here to support you and look forward to hearing from you.



THANK YOU

